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# 2025 Annual Report

SERVICE. COMPASSION. RESULTS



**All financial contributions  
can be sent to:**

**Shelterhouse  
P.O. Box 643924  
Cincinnati, OH 45264-3924**

The David & Rebecca Barron Center  
for Men and Shelterhouse  
Administrative Offices  
411 Gest Street, Suite 1  
Cincinnati, OH 45203  
513-721-0643

The Esther Marie Hatton  
Center for Women  
2499 Reading Road  
Cincinnati, OH 45202  
513-562-1980

Visit [shelterhousecincy.org](https://shelterhousecincy.org)  
to learn ways to donate,  
volunteer, and support

Contact Megan McGinty at  
[mmcginty@shelterhousecincy.org](mailto:mmcginty@shelterhousecincy.org)  
or 513-562-1941 with any questions



Photo by Madeleine Hordinski



As we share this year's annual report, Shelterhouse is entering an important transition. After 18 years with the organization, I am stepping down as Executive Director. It has been an honor to serve this mission and work alongside staff, partners, volunteers, and supporters who show every day that compassion and commitment matter.

This transition comes at a time when many nonprofit organizations are facing uncertainty and growing community need. Even so, Shelterhouse remains strong because of the people behind this work — our dedicated staff, engaged community partners, and supporters who continue to stand with us.

I am pleased to introduce **Danielle Wilder** as our new Executive Director. Danielle has been with Shelterhouse for 9 years, in HR and administrative management roles, and brings steady leadership, deep organizational knowledge, and commitment to our mission.

In the pages that follow, you'll see the impact you made possible this year: the nights of shelter, the meals served, the services delivered, the housing secured, and the stability gained. Behind every number is a person, and every person deserves dignity, safety, and respect.

The work ahead will remain challenging, but our commitment remains steady. Thank you for your continued support and for standing with Shelterhouse and the people we serve.

With gratitude,

Arlene Nolan  
Executive Director (Retiring)

# Board and Staff

## BOARD OF DIRECTORS

### OFFICERS

- Chairperson **Adam Gelter**  
Iterum Consulting Group
- Vice Chairperson **Patrick Sledz**  
UBS Financial Services
- Treasurer **Vagelis Kontopos**  
The E. W. Scripps Company
- Secretary **Carlos Teran**  
US Bank (Retired)

### MEMBERS

- Rick Barnhart**  
Consultant (Retired)
- Kent Cashell**  
RBC Capital Markets
- Caroline Freiermuth**  
University of Cincinnati Emergency Medicine
- Chris Loreaux**  
Cincinnati Police Department
- Chris Macklin**  
Cincinnati State
- Charles Meyer**  
Dinsmore & Shohl, LLP
- Steven Petrovic**  
University of Cincinnati Emergency Medicine
- Erica Parks**  
HopeLine Hamilton County
- La'Che Roach**  
Local Initiatives Support Corporation
- Tom Torre**  
P&G (Retired)
- Patty Wolff**  
84.51 (Retired)

### EXECUTIVE STAFF

- Danielle Wilder**  
Executive Director
- Jim Armbruster**  
Shelter Director at the Barron Center
- Leigh Burton**  
Shelter Director at the Hatton Center
- Elizabeth Elliot**  
Chief Program Officer
- Shawna Hrzic**  
Chief Operating Officer
- Megan McGinty**  
Development Manager
- Sheretha Page-Wooten**  
Recovery Director
- Wei Song**  
Finance Director
- John Wagers**  
Facilities Manager

# Housing



Photo by Madeleine Hordinski

## 2025 Impact

838

Women served

2,210

Men served

1,171

people served in the Winter Shelter

265

people served on an average day

96,806

bed nights provided

90%

of residents in step-up dorms  
exited to positive housing

95%

of residents kept or  
increased income at exit

At The Esther Marie Hatton Center for Women and The David & Rebecca Barron Center for Men, residents receive the resources to meet all their basic needs.

Adults have access to:

- Safe overnight shelter
- Three daily meals
- Emergency clothing and toiletries
- Support services

Our goal is to create stability. We help residents move into housing they can keep while working to increase their income and savings.

Every resident works with a **case manager**.

Case managers connect residents with community services and help them prepare to live independently in **stable, permanent housing**.

4 **2,455** clients received case management

Photo by Madeleine Hordinski



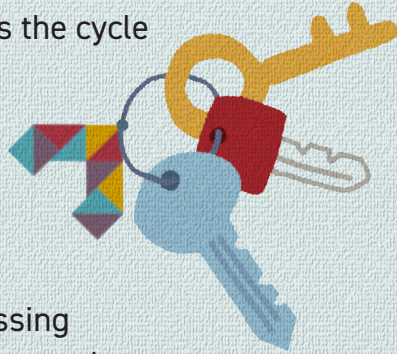
# Rapid Re-Housing

Rapid. Supportive. Stabilizing

Rapid Re-Housing (RRH) helps people experiencing homelessness move into a stable, permanent home quickly. RRH is a proven approach that stops the cycle of homelessness.

Eligible participants can receive:

- Help finding and securing housing
- Rental assistance
- Practical guidance on budgeting, accessing healthcare, or finding employment to support success after leaving the shelter



# 84%

*of clients remained in permanent housing after their rental subsidy ended*

# 91%

*of clients maintained or increased their income*

# Veterans

Shelterhouse (formerly the Drop Inn Center) has supported homeless veterans for decades, working closely with Hamilton County Veterans Affairs to make sure the men and women who served our country receive the housing and support they deserve.

Since 2010, we have operated Cincinnati's only **U.S. Department of Veterans Affairs-funded Grand Per Diem (GPD) program**, providing safe shelter, supportive services, and a clear path to permanent housing.

This program consistently operates at more than 99% occupancy, reflecting the demand for services and trust in our shelters. More importantly, we move veterans into stable housing at rates that exceed local, regional, and national averages.

Because of your support, veterans experiencing homelessness are finding safety, stability, and a path forward.



# Health & Recovery

Both The Barron Center and The Hatton Center have **health clinics** where NeighborHub Health and Greater Cincinnati Behavioral Health provide free care to Shelterhouse clients.

**NeighborHub Health** provides physical health assessments for people experiencing homelessness.

**Greater Cincinnati Behavioral Health** provides mental health care, assessments, and medication-assisted treatment for opioid use disorders.

Clients have direct access to health services, regardless of their ability to pay.

**1,728** medical visits in 2025

Shelterhouse also offers an outpatient treatment program for substance use disorder.

Our Recovery Program is an Ohio Department of Behavioral Health-certified Level I Outpatient Treatment program

**1,492** residents received recovery services

# Partnership Highlight

## Red Bike

Transportation is a major barrier to stability and financial well-being. Reliable transportation helps residents keep their independence and reach their personal goals.

With the Red Bike Go Pass program, Shelterhouse residents get dependable transportation without draining their savings. The Go Pass supports our residents' journey toward stable housing. Affordable access to Red Bikes through the Go Pass program allows Shelterhouse residents to take control, get and keep jobs, increase their income, save money, and move into housing of their own.

Transportation should never be a roadblock. Thanks to Red Bike's commitment to equity and mobility, our clients are overcoming this challenge and taking meaningful steps toward independence.



# Volunteer: Feed The Need



Photo by Madeleine Hordinski

Shelterhouse volunteers make a lasting difference in the lives of our shelter residents and the Greater Cincinnati community.

John Abanto's commitment to our mission spans decades. John began volunteering with the Drop Inn Center in 1985 and quickly discovered a deep passion for volunteer service. John and his brother began volunteering consistently in 2001, preparing and serving meals at the shelter.

After nearly 10 years of volunteering at the Drop Inn Center, the Abanto Family expanded their efforts by collecting donated goods and organizing community support to serve nutritious meals to our residents.

The Abantos believe in treating others with dignity, and they show it through every meal they serve. John says, *"Anything we serve to residents, we'd serve to our family."* Their values of respect, compassion, and care for the Cincinnati community continue to support our Feed the Need program today.

Decades later, the Abanto Family still gathers volunteer groups to serve monthly meals. Their dedication and consistency have strengthened Shelterhouse's programs, uplifted countless residents, and inspired others to give back.

**When volunteers step up, our entire community grows stronger. The Abanto Family's ongoing service shows just how powerful a meal can be.**

If you are interested in volunteering with Shelterhouse, contact John Reynolds, Volunteer Coordinator, at [jreynolds@shelterhousecincy.org](mailto:jreynolds@shelterhousecincy.org). Please reach out if you are interested in making an impact on this community.

# Ways to Give

1. Make a **tax-deductible financial contribution**.  
Use the Return Envelope to send your check or credit card information.
2. Visit [shelterhousecincy.org](http://shelterhousecincy.org) and click **Donate Now** to submit your online payment
3. Submit a request through your employer's **Matching Gift Program**
4. Contact your Broker to initiate a **Stock Transfer**
5. Contact your **Financial Advisor** to include Shelterhouse in your long-term plans
6. Register with **Kroger Community Rewards** using your Kroger Reward Account, visiting Payments/Community Rewards, and select Shelterhouse



Photo by Madeleine Hordinski

***Thank you for choosing to make a difference in the lives of those who need it most.***